## SPECIAL EDUCATION DISPUTE RESOLUTION IN NEW JERSEY

## O1. Complaint Investigation

The Office of Special Education accepts special-education complaint investigation requests by email. Requests must be signed, saved as PDF files, and also sent to the school or agency involved. Supporting documents like attachments must be mailed or faxed — they cannot be emailed.

Click <a href="here">here</a> for Complaint Investigation Pamphlet.





Mediation is a voluntary meeting where parents and the school work with a neutral, trained third party to solve special education disputes. Both sides can choose mediation instead of Due Process. The mediator facilitates both sides to try and reach an agreement.

## 03. Due Process

This is a formal way to resolve disagreements between parents and schools about a child's special education. Parents can challenge decisions about things like evaluation, placement, or services. The process may include mediation and a hearing, with a final decision made by a judge.

