Navigating the Medicare Plan Finder for Dual Eligibles



Presenter: Mary McGeary State Health Insurance Assistance Program NJ Division of Aging Services



LOCAL HELP FOR PEOPLE WITH MEDICARE

The ARC of NJ Webinar November 16, 2018

What is the Medicare Plan Finder?

- Internet Tool on official Medicare web site
- Helps people learn about drug coverage and
 - Review current Medicare enrollment
 - Compare Part D plans & Medicare Advantage Health Plans (HMOs/PPOs)
 - Identify which plans cover your prescriptions at most affordable cost
 - Enroll in a Part D or Medicare Advantage plan

Getting Started: What You Will Need

Consumer's zip code

List of consumer's prescription drugs

- o strength and quantity
- o if can take generics

Pharmacy consumer uses

Other Helpful Information

- Medicare Card
- Other Health Insurance cards
- Subsidy eligibility (Medicaid, LIS, PAAD)

6 STEP Process

- 1. Enter Consumer Information
- 2. Enter List of Current Medications
- 3. Select Pharmacy
- 4. Refine Search Results
- 5. Compare Plans
- 6. Enroll

Getting to the Drug Plan Finder

Go to www.Medicare.gov

Click "Find Health and Drug Plans"

Or www.medicare.gov/find-a-plan

Or call 1-800-Medicare

- Customer Service Assistance for choosing a plan & enrolling
- available 24 hrs a day
- English and Spanish speaking CSRs

Language Line Interpreters for 150 additional languages

www.Medicare.gov Homepage

	care.				type se	arch term here	Search
he Official U. Sign Up / Change Plans	S. Government S Your Medicare Costs	ite for Medicare What Medicare Covers	Drug Coverage (Part D)	Supplements & Other Insurance	Claims & Appeals	Manage Your Health	Forms, Help, Resources
-	pick a pl	an.	\$ Estimate Mer costs	dicare			
	uch Medicare costs i ards mailing now	in 2019					Learn more
New Medicare		e card	nformation for Select your situation			someone to talk	Learn moi

Plan Finder Home Page: Step 1

Find a plan that works for you Start here to view Medicare Advantage plans (like an HMO or PPO), or Medicare Prescription Drug Plans (Part D). **Basic Search** See a list of plans tailored to you Enter your ZIP code to see a list of all available plans in your area. Log in to MyMedicare Enter your ZIP code Example: 90210 Find Plans Don't want to log in to your account? Answer the questions below to personalize your search.

Attention: You can review, compare and join a 2019 plan through December 7, 2018.

Answer these questions to see a list of plans tailored to vou

Complete the fields below to see a personalized list of plans without logging in. Your Medicare card includes all necessary information.



Effective Date for Part A: For example: 04 2009



"Personalized" search by entering consumer's name and Medicare number.

Best to do

If "Basic" Search: Important to answer questions about low income assistance

How do you get your Medicare coverage?

- Original Medicare [?]
 - I also have a separate Medicare drug plan [7] Can leave blank
 - 🔽 I also have a Medigap Policy [?]
- Medicare Health Plan (such as an HMO, PPO, or Private-Fee-for-Service plan).
 [?]
- I don't have any Medicare coverage yet
- I don't know what coverage I have

Do you get help from Medicare or your state to pay your Medicare prescription drug costs?

- I get help from Medicaid (?)
- Click here if Dual
- I get Supplemental Security Income (?)
- I belong to a Medicare Savings Program (MSP) (?)
- I qualified for Extra Help through Social Security (?)
- O No Subsidy (?)
- I don't know

Would you like to add drugs?

- Yes
- I don't want to add drugs now
- I don't take any drugs

Step 2: Enter Your Drugs

Step 2 of 4: Enter Your Drugs

Please enter your prescription drugs. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for over the counter drugs or diabetic supplies (e.g. test strips, lancets, needles). For more information, you may contact the plan.

I don't take any drugs I don't want to add drugs now

Retrieve My Saved Drug List:
Your personal information cannot be accessed us your drug ID list. Medicare doesn't share the drug information you enter.
Drug List ID: What is this?
Password Date: what is this? Oct v 28 v 2010 v

Info to Notice:

Step 2 of 4: Enter Your Drugs

Please enter your prescription drugs. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for over the counter drugs or diabetic supplies (e.g. test strips, lancets, needles). For more information, you may contact the plan.



Retrieve My Saved Drug List:

Your drug list has been saved. You can retrieve your selected drugs and pharmacies on future visits using this Drug List Id and Password Date.

Your personal information cannot be accessed ing your drug ID list. Medicare doesn't share the oformation you enter.

Write down ID for future searches

My Drug List (Maxin

Drug List ID: 6118267136

Password Date: 2/3/2011 (change date)

Zip Code: 07302

Use a different drug list ID



Pop-up box to indicate dosage

Name of Drug:	Retrieve My Saved Drug List:
Lipitor Fine Or Browse A-Z: A B C D E F G H I C N O P Q R S T U V V Help with common drug abbreviations	Lipitor Image: Second structure Dosages [?] Image: Second structure Image: Second structure Image: Second structure Image:
Hints on how to enter drug information Why can't I find my drug?	Quantity [?] Enter all drugs with same refill frequency 30 30
	Frequency [?] trieve My Drug List ≥ ● Every 1 Month Every 2 Months
My Drug List (Maximum	O Every 3 Months O Every 12 Months
Total Drugs in My Drug List: 0	Pharmacy Type [?]
MEDICINE NAME	I get this medicine from a retail pharmacy. I get this medicine from a mail order pharmacy.
You haven't added any drugs to your list. Sea	And Same TYPE OF PHARMACY
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Pay attention to any letters included with the name of drug. Make sure you select the correct one.



Option to search Generic or Brand-Important to check with consumer to see which version they take



Pop-up will warn when have added both a brand drug & its generic equivalent to the list

Name of Drug:		Retrieve My Saved Drug List:				
Simvastatin Find	My Drug 👂		Your drug list has been sav	ed. You can retrieve your		
NOP click "Cancel".			g list, click "Add Similar Drug",	otherwise		
Help with cor Hints on how Why can't I 1 Why can't I 1						
My Drug List (Maximuı	n 25 Drugs)				
Total Drugs in My Drug List: 1						
MEDICINE NAME	QUANTITY	FREQUENCY	GENERIC OPTIONS	ACTION		
Zocor TAB 20MG	30	Every 1 Month	Simvastatin	Change dose Add Remove		

Step 3: Pharmacy Consumer Uses

Click here to expand list of pharmacies

We found 5 pharmacies within 0.5 💉	miles of 08625
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Search New Location or by Pharmacy Name

Show/Hide Pharmacy Map

Available Pharmacies

Add to Selected Pharmacies

CVS PHARMACY	HOME TOWNE RX	MEDICAL HOME PHARMACY
1100 Liberty Street	635 S Clinton Ave	521 S Broad St.
Trenton, NJ 08611	Trenton, NJ 08611	Trenton, NJ 08611
1-609-599-9342	1-609-695-2000	1-609-858-7560
Add Pharmacy	Add Pharmacy	Add Pharmacy
MEDLINK PHARMACY 850 S Broad St Trenton, NJ 08611 1-609-393-4664 Add Pharmacy	RITE AID PHARMACY 03324 1091 South Broad Street Trenton, NJ 08611 1-609-393-3386 Add Pharmacy	Can add up to two pharmacies

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Looking at coverage



Humana Preferred Rx Plan (PDP) (S5884-131-0)

Organization: Humana Insurance Company

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:
Retail Pharmacy Status: Standard Cost- Sharing	\$0.00	Annual Drug Deductible: \$0 Drug Copay/ Coinsurance: \$3.30 - \$8.25	All Your Drugs on Formulary: Yes Drug Restrictions: Yes Lower Your Drug Co

-	Drug	I Coverad	ie Inf	ormation
_	Diug		JC 1111	ormation

		Restrictions		
SELECTED DRUGS	TIER (FORMULARY STATUS) [?]	PRIOR AUTHORIZATION [?]	QUANTITY LIMITS [?]	STEP THERAP
Alprazolam TAB 0.5MG	Tier 3: Preferred Brand	\sim (Yes	
Risperidone TAB 1MG	Tier 2: Generic	Yes	Yes	

Quantity Limit Details

Please view the quantity limit details for the drugs you've selected for Humana Preferred Rx Plan (PDP). Contact the plan for more about any drugs with a quantity limit restriction.

SELECTED DRUGS	QUANTITY	QUANTITY LIMIT AMOUNT	OUANTITY LIMIT FREQU
Alprazolam TAB 0.5MG	Yes	120 TABS	Every 30 Day(s)
Risperidone TAB 1MG	Yes	60 TABS	Every 30 Day(s)

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For Medicare/Medicaid consumers (Duals):

Look for plans that meet 3 criteria:

- 1. Qualify for \$0 premium with LIS (called "benchmark plans")
- 2. All of consumer's meds are on plan's formulary (unless in excluded class)
- 3. No or minimum restrictions on meds (like Prior Authorization or Step Therapy)

<u>NOTE</u>: If cannot find \$0 premium plan to meet all above, can look at non-benchmark plans and ask if consumer can pay the premium difference



Example of <u>Bad</u> Plan Choice



³ This drug may be subject to prior authorization, step therapy or quantity limits. View plan details or contact the plan for more information.

¹⁵ Any amount you spend for a non-formulary drug is not counted towards the deductible, initial coverage limit or out-of-pocket costs UNLESS the plan approves a formulary exception. If an exception is approved, the non-formulary drug will be covered at Tier 1. The drug cost displayed is only estimate and actual cost may vary. Please contact the plan for more information.

Understanding the Tier Footnotes

* Avoid plans with drugs Not on Formulary^[15]

- Plan DOES NOT cover this drug
- PAAD/Senior Gold or Medicaid will NOT pay
- If private pay, costs for this drug will not count towards deductibles or "out of pocket" limits
- Options
 - Switch to generic or similar drug covered by the plan with doctor's approval (example: switch from Lipitor to simvastatin)
 - Ask plan for "exception" to cover the drug for you because alternative will not work (need doctors input)
 - Pay full price for the drug out of pocket
 - Switch Plans to one with drug on Formulary



⁴This is a non-formulary drug. In addition, this type of drug is excluded from coverage under the Medicare program. This plan does not offer a supplement benefit for this type of drug. Any amount that you spend for non-formulary drugs is not counted toward any deductibles, initial coverage or out-of-pocket limits. The drug cost displayed is only an estimate and actual cost may vary.

Understanding the Tier Footnotes

Not on Formulary

"By law this drug is **EXCLUDED** from being covered under Medicare program."

Options

- Pay out of pocket for full cost of drug
- •See if drug manufacturer has "Patient Assistance Program (PAP)"
- •For other excluded categories may need "Enhanced Plan" for coverage
- If have state Medicaid some excluded drugs covered under "wraparound" (ex: vitamins)

Example of Bad Plan Choice

Drug Coverage Information for WellCare Extra (PDP) (S4802-101)

Please view the coverage information for the drugs you've selected for WellCare Extra (PDP) plan.							
Drug Coverage Information							
	All drugs	on formulary		Restri No PA o	or Step The	rapy	
SELECTED DRUGS		TIER (FORMULARY STATUS) [?]	PRIOR AUTHORIZATION [?]	QUANTITY LIMITS [?]	STEP THERAPY [?]	
Alprazolam TAB 0.5MG		Tier 1: Preferred Gene	ric		Yes		
Risperidone TAB 1MG		Tier 2: Generic			Yes		

BUT NOT "BENCHMARK" PLAN.

HAS HIGH PREMIUM

Monthly Premium with LIS \$43.50

How to Compare Plan Details For Non-Duals

Look at 5 Factors:

- 1. Coverage Is drug on Plan Formulary?
- 2. Drug Restrictions
- 3. Costs: *"Estimated Annual Cost"* Most Important
 - Lowest Premium May NOT be lowest cost plan
- 4. Pharmacy Network
- 5. Coordination with other benefits

Step 5: Compare Your Plan Results ANNUAL COST if not dual eligible

Aetna Medicare Rx Select (PDP) (S5810-278-0)

Organization: Aetna Medicare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]		Overall Star Rating: [?]
Retail Pharmacy Status: Preferred Cost- Sharing Annual: \$249 Heil Bridge Annual: N/A	\$19.70	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$0 - \$47, 25% - 40%	All Your Drugs on Formulary :Yes Drug Restrictions: No MTM Program : Yes N	★★★↓ 3.5 out of 5 stars

AARP MedicareRx Walgreens (PDP) (S5921-386-0)

Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]
Retail Pharmacy Status: Preferred Cost- Sharing Annual: \$322 Mail Order Annual: \$322	\$26.80	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$0 - \$31, 25% - 32%	All Your Drugs on Formulary :Yes Drug Restrictions: No Lower Your Drug Costs MTM Program : Yes N	★★★↑ 3.5 out of 5 stars

Humana Walmart Rx Plan (PDP) (S5884-150-0)

Organization: Humana Insurance Company

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]
Retail Pharmacy Status: Standard Cost- Sharing Annual: \$382 Mail Order Annual: \$277	\$20.40	Annual Drug Deductible: \$405 Drug Copay/ Coinsurance: \$1 - \$4, 22% - 35%	All Your Drugs on Formulary :Yes Drug Restrictions: Yes Lower Your Drug Costs MTM Program : Yes N	**** 3.5 out of 5 stars

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EXPRESS SCRIPTS SAVER COST Details

Estimate of What YOU Will Pay for Drug Plan Premium and Drug Costs

	Full Year Cost (based on January enrollment)	?]
Costco Pharmacy #1174	\$391.20	
Walgreens #10440	\$391.20	
Mail Order Pharmacy	\$303.20	
Lower your drug costs		

Estimated Full Cost the Plan Charges Medicare for Your Drugs

Drug Costs During Coverage Levels

Costco Pharmacy #1174	Walgreens #10440 Mai			il Ord Health Reform Discounts show here			
Costco Pharmacy #1174 - Standard Retail Cost Sharing							
				Drug Costs During Coverage Levels			vels
SELECTED DRUGS	FULL COST OF DRUG	Refill Frequ	ency	Deductible[?]	Initial Coverage Level[?]	Coverage Gap[?]	Catastrophic Coverage[?]
Metoprolol Succinate Er TAB 50MG ER	\$49.42	Every Month	8	\$30.00	\$30.00	\$21.74	\$3.35
MONTHLY TOTALS:	\$49.42			\$30.00	\$30.00	\$21.74	\$3.35

Look at your Pharmacy Status

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AARP MedicareRx Preferred (PDP) (S5

Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]		
Retail Pharmacy Status: Standard Cost- Sharing	\$78.10	Annual Drug Deductible: \$0 Drug Copay/ Coinsurance: \$4 - \$35, 33% - 38%		

AARP MedicareRx Walgreens (PDP) (S Organization: UnitedHealthcare Deductibles: [?] and Drug Estimated Annual Monthly Drug Costs: [?] Premium: Copay [?] / Coinsurance: [?] [?] Retail Annual Drug Deductible: \$26.80 \$405 Pharmacy Status: Drug Copay/ Coinsurance: Preferred Cost-\$0 - \$31, 25% - 32% Sharing Annual: \$322

AARP MedicareRx Walgreens (PD Mail Order Appubly \$222

Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and D Copay [?] / Coinsuranc [?]
Retail	\$22.50	Annual Drug Deductible: \$400
Pharmacy Status: Out-of-network		Drug Copay/ Coinsurance \$0 - \$27, 25% - 32%

Make sure your pharmacy in-network

Plan Star Ratings

- Rating of One to Five Stars
- Based on Medicare Audits and Member Surveys
- Look at Customer Satisfaction, Complaints, Experiences, Pricing
 - Ratings posted annually by mid October

Overview Health Plan Benefits Drug Co	sts & Cove	rage <u>P</u>	lan Ratings		
Humana Walmart-Preferred Rx Plan (PDP) (S5884-131-0) Organization: Humana Insurance Company	500 West Ma Louisville, Ki Members: 1-800-281-69	r 40202	Overall Plan Rating: [7] *** 3 out of 5 stars	Enroll	
Plan Type: PDP	Non Me 1-800-70	Plan Ratings			
NOTE: Health Plan Benefits are based on Original Medicare			Excellent ****		
You are currently viewing Star Ratings for your selected Plan. You can ch view more detailed information for each quality measure. Review how your rated on quality and performance below. Use this information to help you for you.			ove erage	****	
			erage	***	
			low erage	**	
	30	Po	or	*	

STEP 6 : Enroll

- If nursing home resident can enroll or switch plans each month.
- If Dual Eligible or LIS limited to one change per quarter (Jan-March, April-June, July-Sept, Oct-Dec).
- Will be AUTOMATICALLY disenrolled from current plan when enroll in new plan
- Non-duals limited to Medicare Enrollment Periods
 - New to Medicare (IEP)
 - Annual Enrollment Period (AEP) (ends Dec. 7)
 - Medicare Advantage Open Enrollment Period (Jan. 1 March 31)
 - Special Enrollment Periods (SEP)

If have PAAD

Do not use Medicare Plan Finder to compare Part D plans.

PAAD does comparison for you and enrolls you in best plan for you and PAAD benefits.

Call PAAD with any questions 1-800 -7 92 - 9745.

How to Enroll

By Phone

- 1 (800) Medicare
- Call Plan Directly
- By Internet
 - www.medicare.gov
 - Plan's website

<u>IMPORTANT:</u>

- Get enrollment confirmation
- Advise not to pay premium by automatic deduction from Social Security check



What if consumer has drug coverage from family's employer or retiree plan?

- Called "creditable drug coverage" if the plan is equal to or better than Medicare's drug coverage
- Can keep the employer/retiree plan <u>instead</u> of enrolling in Medicare Part D Plan (usually cannot have <u>both</u>)
- No late enrollment penalty if enroll in Part D later
- If consumer is dual eligible, will need to call Medicare to *"opt-out* "of auto enrollment in a Medicare Part D
- Still eligible for Medicaid to help pay the copays at the pharmacy counter. Pharmacy will need to bill the state for the drug cost sharing. Call NJ Medicaid Pharmacy Unit if need assistance 609-588-2732)

QUESTIONS?

Submit your questions by email to <u>Mary.Mcgeary@dhs.state.nj.us</u>

Consumers can contact: NJ SHIP Medicare Information & Referral Hotline 1-800-792-8820

Website:

http://www.nj.gov/humanservices/doas/services/ship/