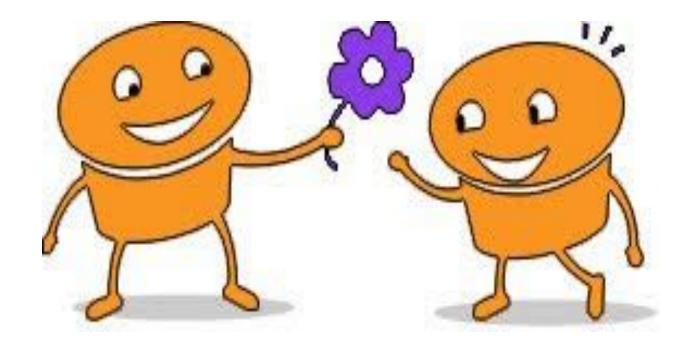
Practice Your CPR

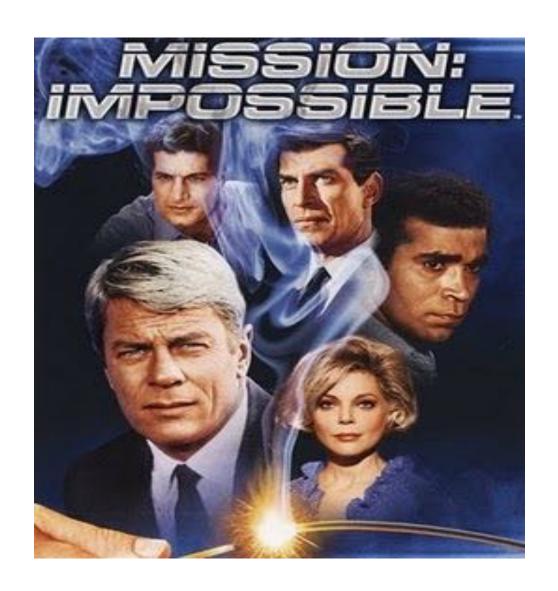
Providing Services with Courtesy, Professionalism and Respect!

Courtesy

Polite behavior that shows respect for other people



Courtesy is part of the Mission



Mission ImPossible!

Excerpts of Mission Statements from Agencies in NJ

What are the **Common Values?**

- ... Is to **empower and support people** and their families... utilize all of its resources to ensure our members, their families realize a **full, productive, and enhanced life**.
- ... Give a voice to individuals... Assisting with housing, life skills, employment, personal finance, relationships, civic engagement, and much more... striving to create an all-inclusive, accessible world where everyone can lead a fulfilling life as part of the greater community.
- ... Advocacy and services empowering individuals and their families to realize a lifetime of personal achievement and full partnership in the community.
- •... enhancing the quality of life of those individuals and their families through **advocacy**, **empowerment**, **education** and prevention.

Mission ImPossible!

Common Values



- Empowerment the process of giving a group of people more freedom or rights
- Advocacy is acting with or on behalf of an individual or group to:
 - Resolve an issue
 - Obtain a needed support or service
 - Promote a change in the practices, policies and/or behaviors of third parties
 - Promoting and protecting the civil and human rights of people

Give a voice to individuals... striving to create a world where everyone can **lead a fulfilling life** as part of the greater community.

Professionalism

The state or practice of doing one's job with skill, competence, ethics, and courtesy



Are you a Caretaker?

Or are you a Caregiver?

Let's find out!



Caretaker?

Caregiver?

Which are YOU?

- Caretaking feels stressful, exhausting and frustrating
- Caretaking crosses boundaries
- Caretakers worry
- Caretakers don't trust others' abilities to care for themselves



- Caregiving feels right and feels like love. It re-energizes and inspires you
- Caregiving honors boundaries
- Caregivers take action and solve problems
- Caregivers trust others enough to allow them to activate their own inner guidance and problem solving capabilities

Be a Caregiver

Give a man a fish, and he will eat for a day. Teach a man to fish and he will eat for a lifetime.



And we're back to...

Advocacy

Does it REALLY work?







Does it **ADVOCACY** work?



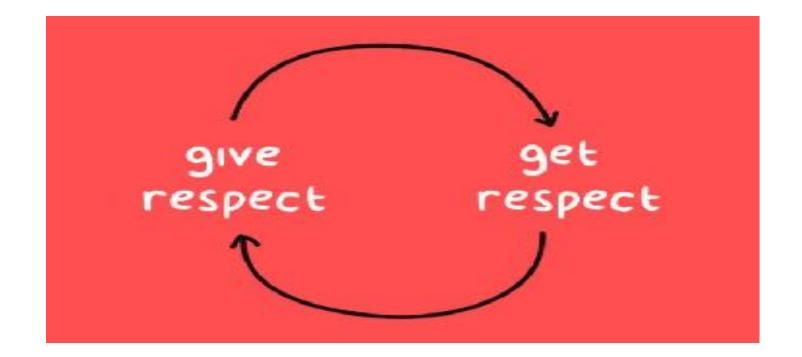
Message from Valerie Sellers, NJACP CEO and Chair of the NJ Coalition for a DSP Living Wage, July 1, 2019:

YOU did it! As NJACP CEO and Chairperson of the Coalition for a DSP Living Wage, I want to personally thank each NJACP member; their colleagues and the people they serve for outstanding advocacy to support a wage increase for DSPs in the FY 2020 budget. You continually step up and increase this issues visibility, including, phone calls, letters, visits, testimony and, for the first time this year, attended a rally at the Statehouse in large numbers, despite the awful weather. As direct result of your advocacy, Governor Murphy signed into law yesterday a budget that includes \$20 million in new state funding for DSP wages (which will generate an additional \$20 million with the federal Medicaid match).

Only together will be able to achieve competitive wages for DSPs that are deserved and long overdue. Your advocacy made this accomplishment a reality and, again, THANKYOU!

Respect

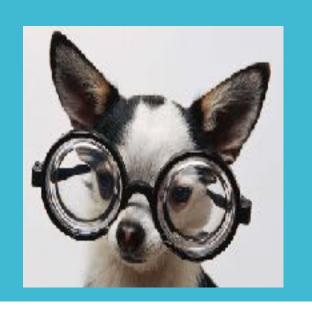
Regard for the feelings, wishes, or rights of others.



Re-Spect-Ful What is it?

Re

Respectful



```
Go back; again (redo, repeat)

Spect
```

Look at; examine (spectacles)

Ful

Quantity of substance (beautiful, plentiful)

The Importance of the Normal Routine



How was YOUR Normal Routine changed in 2020 and 2021?







The Importance of the Normal Routine

The NORMAL ROUTINE allows people to:

- **STAY** on schedule,
- ACCOMPLISH tasks,
- **FEEL** secure, organized and in control,
- **ESTABLISH** a usual way of doing things.

Following the Normal Routine allows people to feel <u>SAFE</u>

When people FEEL SAFE, then a CRISIS can be AVOIDED

The Normal Routine allows people to feel SAFE





Don't Forget to Practice Your CPR!

Have a GREAT Day!

