#### STAY HEALTHY AT HOME WEBINAR SERIES WILL BEGIN AT 2 PM



#### **NEW JERSEY SELF-ADVOCACY PROJECT**



# WORKING HARD OR HARDLY WORKING:

MAINTAINING YOUR
WELL-BEING AND
PRODUCTIVITY WHILE
WORKING FROM HOME

STAY HEALTHY AT HOME WEBINAR SERIES MAY 12, 2020 FROM 2 - 3 PM

### INTRODUCTION

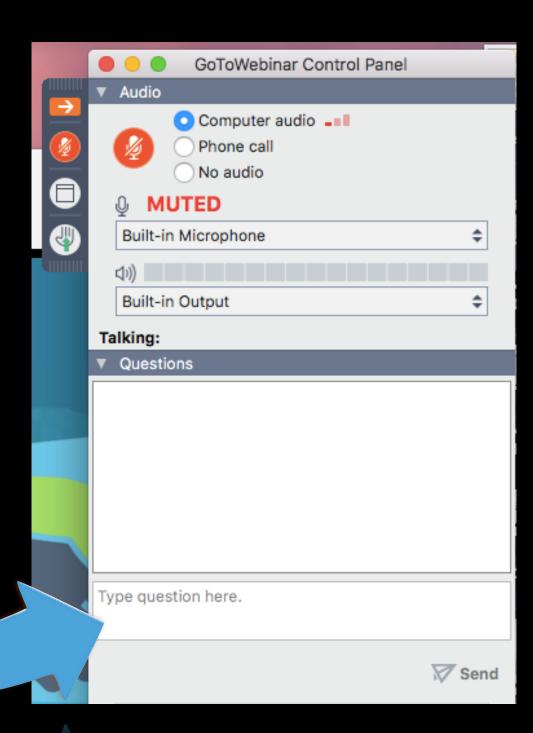


- Ashley Ritchey, MSW, LSW and Director of the <u>New Jersey Self-</u> <u>Advocacy Project (NJSAP)</u>
- NJSAP has been a Division-funded program of The Arc of New Jersey since 1983
- NJSAP supports the state's largest network of individual self-advocates and self-advocacy groups
- NJSAP provides comprehensive training and resources to selfadvocates, Direct Support Professionals, and agency personnel





TYPE YOUR QUESTIONS, COMMENTS, FEEDBACK IN THE QUESTIONS BOX



## 1 MINUTE POLL

I am participating in this webinar today as:

- A self-advocate
- A family member/sibling
- A Direct Support Professional
- A support coordinator or agency personnel
- Other (Feel free to clarify in the Questions box)

## TODAY, WE WILL DISCUSS:

- Professional boundaries in the era of COVID-19
- Work from home etiquette
- Staying connected
- Maintaining a healthy work/life
   balance during the stay at home
   order

## BOUNDARIES

- Help everyone feel safe and comfortable
- Explicitly stated; the less ambiguous, the better!
- Boundaries manifest in the following ways:
  - Physically

Energy

Time

Discussion topics



- Make sure your basic needs are met
- Decide to be respectful regardless of the other person's response or behavior
- Stick to one topic at a time
- Breathe through it
- Schedule a time to talk if you need to
- Ask questions to learn
- Follow up in writing

# 5 Boundaries You Need Othe.holistic.psychologist

#### **EMOTIONAL**

boundaries around inappropriate topics, emotional dumping, & dismissing emotions

"This isn't a topic I'm willing to discuss"

## TIME/ENERGY

boundaries around time, lateness, when to contact, favors & free labor

"If you're going to be late, please text me to let me know"

#### MATERIAL

boundaries around possessions, when they can be used & how they are treated

"My car cannot be used on weekends"

#### **MENTAL**

freedom to have your own thoughts, beliefs, values, and opinions
"I respect that you disagree with my opinion, but don't force your own

#### **PHYSICAL**

proximity, touch, PDA, unwanted comments regarding appearance or sexuality

"I don't find comments like that funny"

# BOUNDARIES AT WORK



- Boundaries at work often relate to space
- These boundary issues are perhaps more relevant now:
  - Allowing co-workers time to speak
  - Benefit of the doubt
  - Work time vs. personal time
- Address boundary crossing when it happens, or very soon after
  - If the issue is one that violates company policies and/or the law, contact Human Resources or the designated representative

## SETTING EXPECTATIONS

- Take care of yourself as you would if you were at work: take breaks, stretch, snack, get fresh air, make tea or coffee...
- Plan your schedule and share with supervisors, family members and loved ones if appropriate
  - Sharing a <u>calendar app</u> is an easy way to stay on track

 If you used to commute to work, you may now have a bit more free time.

- How are you using that time?
- Meditation, morning walk, long breakfast?

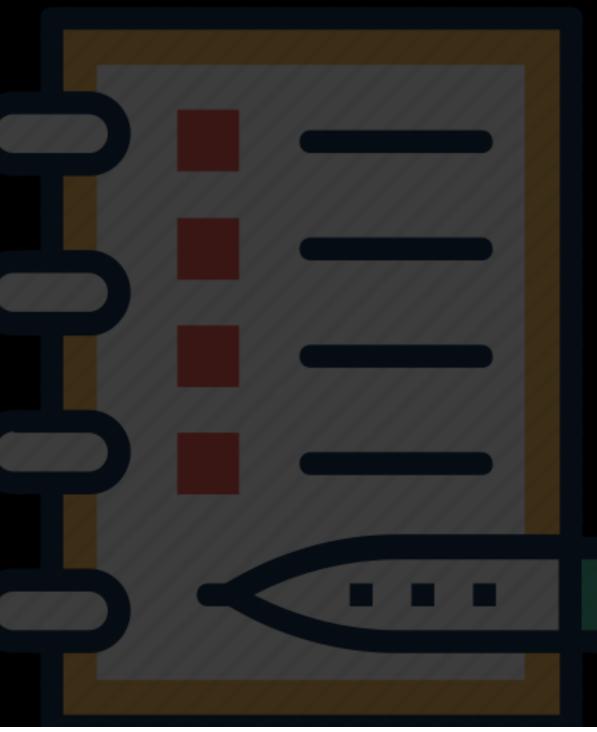
## REMOTE WORK ETIQUETTE

- Be punctual
- Be prepared
- Present yourself as a professional



- Be respectful of your co-workers' schedules
- Be accessible
- Be patient

## DON'T KEEP YOUR SCHEDULE A SECRET



- Make your schedule known
- If your company uses a shared calendar, make sure it is up to date and includes lunch breaks or time when you are unavailable
  - Let your team know if you'd prefer a text or phone call vs. email at specific times
- Use <u>privacy settings</u> to avoid sharing personal appointments
- Use email auto responses/away message when you will be out of the office



# CLEAR BOUNDARIES CAN HELP ESTABLISH A HEALTHY WORK/LIFE BALANCE

#### 1 MINUTE POLL

# Do you think you have a healthy life/work balance?

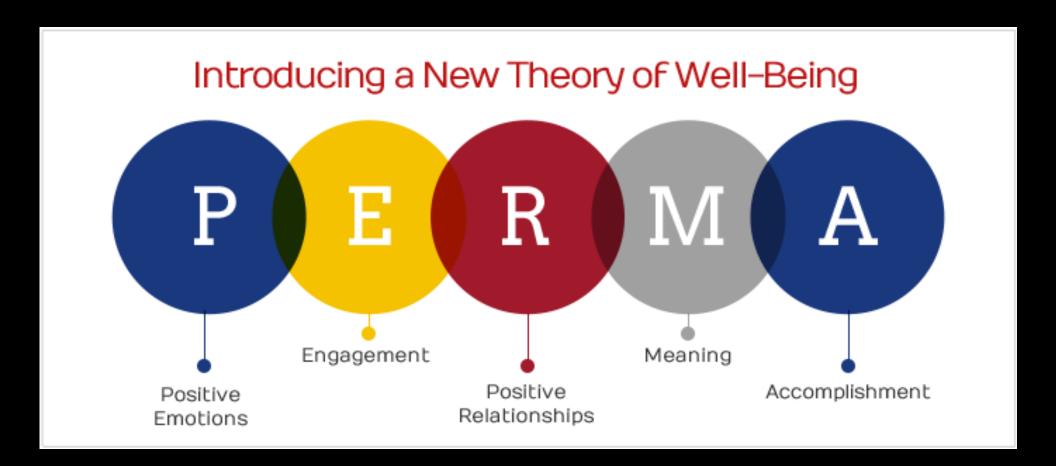
Yes, I am happy with the amount of work vs. "me" time.

Sometimes.

No, I struggle to maintain a healthy life/work balance.

I'm not sure.

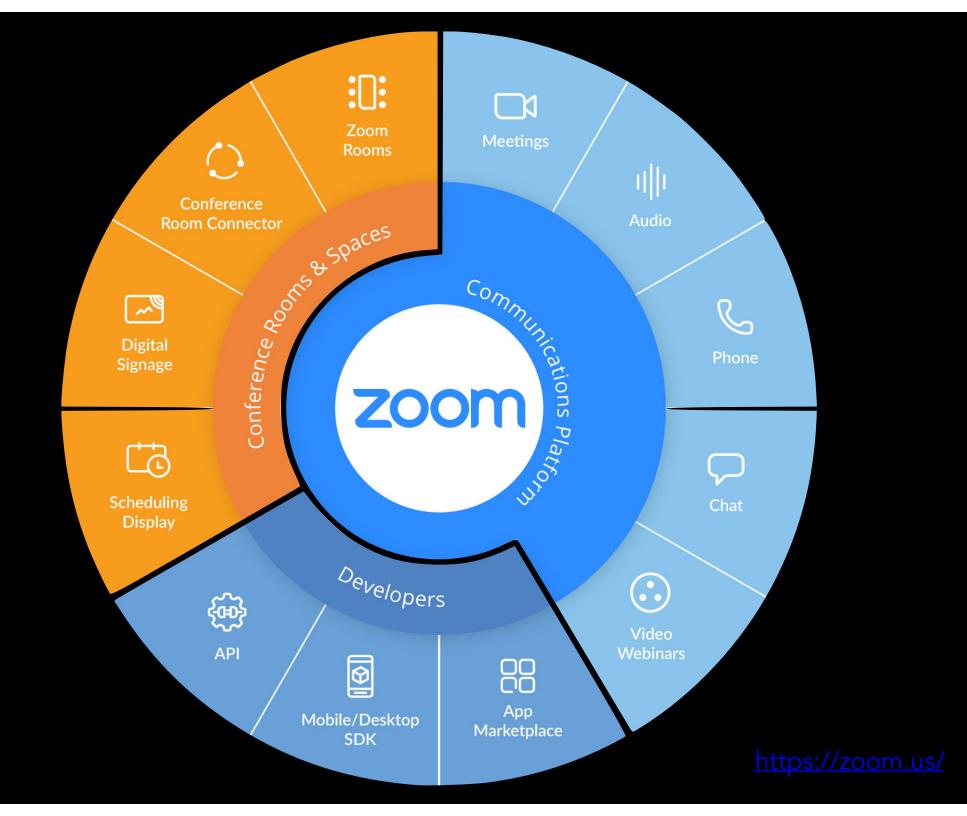
### A WORD ABOUT WELL-BEING



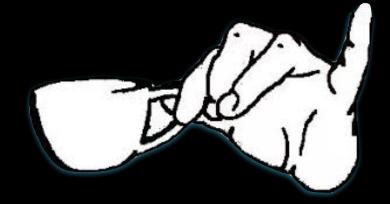
Source: https://www.authentichappiness.sas.upenn.edu/learn

"

Cultivating calm isn't about avoiding every kind of stressful emotion...Resilience doesn't mean that we'll be happy all the time, but it does mean we have the energy, the mindset, and the support from others to help us weather the storm. ">>



## ZOOM ETIQUETTE



- Share a link and password to join the Zoom meeting in the <u>calendar invite</u>
- Share any relevant information/resources/discussion topics with co-workers before the Zoom call
- Be sure to clear your desktop of any personal information before screen sharing
- Zoom allows folks to call in as well as participate via computer. Make sure folks who are using the phone are addressed and have a chance to participate.

If it's bad etiquette in person, it's bad etiquette online too.



### **ZOOM FATIGUE**

- It's a thing.
- Ways to mitigate the feeling:
  - Is a video meeting necessary?
  - Take a breather before joining the meeting
  - Resist the urge to multitask
  - Choose "speaker view"
  - Give yourself a break.
  - Acknowledge the newness, discomfort, unknowing...

#### 10 TIPS TO HANDLE

# ZOOM FATIGUE

#### IN THE AGE OF ENDLESS ONLINE MEETINGS

- MEETINGS BRIEF
  - TUNE IN FROM OUTSIDE
- O3 SPEAKER VIEW
- TAKE NOTES ON PAPER
- O5 BACK TO BACK CALLS

- O6 ARE STILL AN OPTION
- O7 ERGONOMICS OF YOUR SETUP
- OS GIVE YOUR EYES A BREAK
- PROVIDE
  "OFFICE HOURS"
  AS A MANAGER
- TAKE
  THE WEEKEND
  OFF

# VIDEO CONFERENCING TIPS



- Consider your angle & lighting
- Ask someone to interrupt if audio breaks up
- Use the mute button when you are not speaking

- Test features before the call or meeting
- Use a headset
- Speak clearly, build in pauses and use "Raise Hand" feature



Source: https://www.youtube.com/watch?v=ACNGhPKnmok

### VIDEO CONFERENCING TUTORIALS

Zoom



Google Hangouts Meet



GoToMeeting



RingCentral Meetings



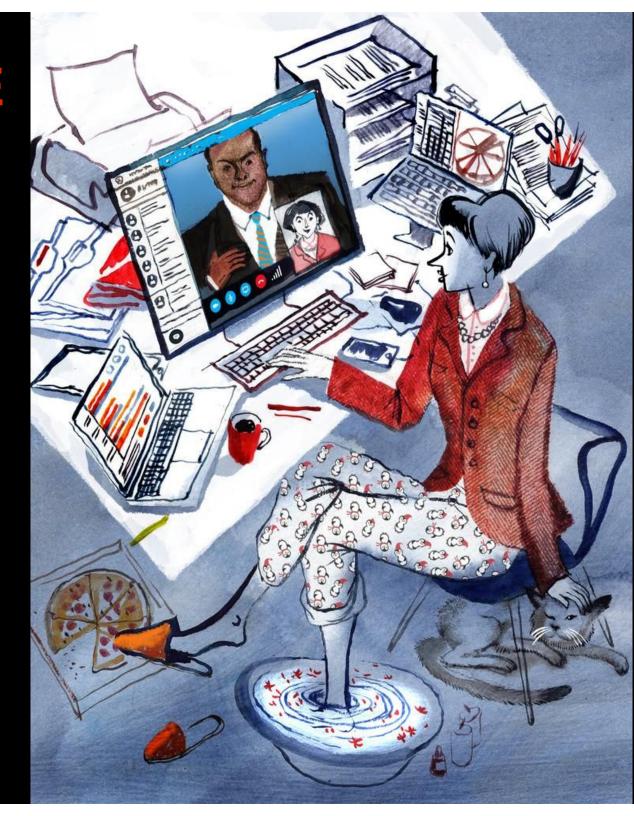
## PREP YOUR ENVIRONMENT



- Keep it simple
- Claim your space
- Do your best to reducedistractions
- Avoid "meeting" in your bedroom or bathroom

# DRESS CODE

- What works for you?
  - Business casual at all times
  - Comfy clothes
  - Business on top, party on bottom



#### WORK-FROM-HOME FASHIONS

PARI 3 SETPE CONFERENCE COOK ANTI-TOWEL FLYAWAY TURBAN WEIRD MICE MINI HAIR EARRINGS PORE TOP AND KNOT MAKEUP SWEATER BUTTON THAT'S DOWN BASICALLY WITH A BLANKET REAL BRAII WORRY STONE POCKETS PROB LEGGINGS FILLED TUCKED INTO WITH PJ PANTS OVER-THE-KNEE usen THAT SHRANK SOCKS TISSUES SCHLUBBIEST SUPER SHORT PJ PANTS IN THE HZAW TYLER .

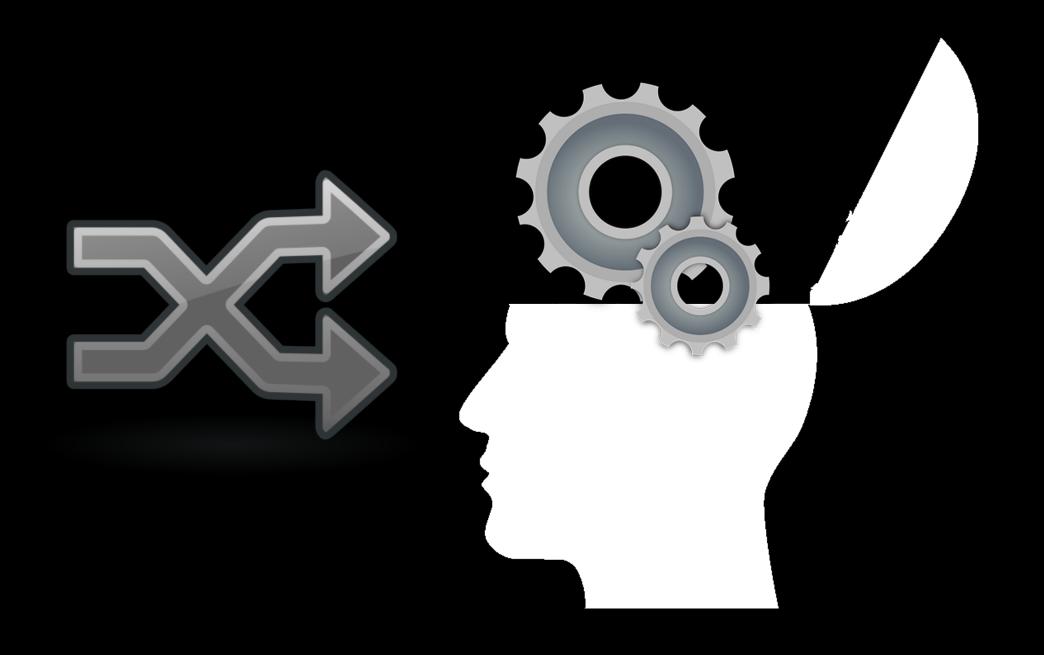
### **BODY LANGUAGE**

- Fact: People can see you during video meetings.
- Check yourself before entering a video chat
- Use the "Preview" option available on most video conference programs
- Maintain eye contact & concentration
- Act as if...
  - You are meeting in person
  - You are at work
  - You are interested & engaged in the discussion

# WHEN YOU ARE DONE WORKING FOR THE DAY, BE DONE.



## TIPS FOR SWITCHING GEARS



WRITE DOWN

3 NICE THINGS
ABOUT YOURSELF

STEP OUTSIDE FOR SOME FRESH AIR

FIND A
VIDEO OF
CUTE
ANIMALS
ONLINE

# 5 MINUTE SELF-CARE

@ STACIESWIFT

DRINK SOME WATER

LISTEN
TO A SONG
THAT MAKES
YOU
SMILE

BOOK THE
APPOINTMENT
YOU'VE BEEN
PUTTING OFF

DO A SHORT MINDFULNESS BREATHING EXERCISE

#### DECIDE ON AN END POINT & STICK WITH IT

- Mini-commute: Leave the "office" and move to another area of your home
- Put your work away/out of sight
- Ask a family member or friend to enforce "quitting time" if needed
- If you are still going to use your computer, close work inbox and applications
- Identify and stop unhelpful thoughts
  - "I'll just respond to one more email..."
  - "Let me check my inbox really fast..."

### **PRODUCTIVITY**

- Manage your expectations
- Keep track of your accomplishments
- Build in accountability (deadlines, <u>project & task management apps</u>, check-ins)
- Switch between skills/subjects and make space for multiple interests
- Got a problem?
  - "When concentrating on any complex endeavour, the brain often reaches a kind of saturation point...your attention may fade and any extra effort may fail to pay off. But if you turn to another, unrelated activity, you may find that you are better able to apply yourself."



#### HEALTHY STRESS: FINDING THE SWEET SPOT

- Let's use the Goldilocks analogy...
  - Too much stress = burnout
  - No adrenaline? You could struggle with motivation
  - Just the right amount of stress may give you the push you need to get stuff done without feeling overwhelmed

Recognize what's going on

Allow the experience to be

Investigate with kindness

Natural awareness



# Feeling Overwhelmed? Remember "RAIN"

Four steps to stop being so hard on ourselves.

 $\mathbf{R}$ 

Recognize what's going on A

Allow the experience to be there, just as it is

Ι

Investigate with kindness N

Natural awareness, which comes from not identifying with the experience

## START THE WEEK WITH SELF-CARE

Practicing self-care is important. Try these simple tips to reduce stress and improve your mood and energy.



GO FOR A WALK

of the sun.



TAKE A BREATH
Take a pause with some

deep breaths.



At your desk or in your living room, do some relaxing moves.

YOGA MOMENT



This is also a way to take a digital break from your phone and/or computer.

TAKE A WARM BATH



Catch up and share the latest. This will boost your happiness and it's a natural way to destress.



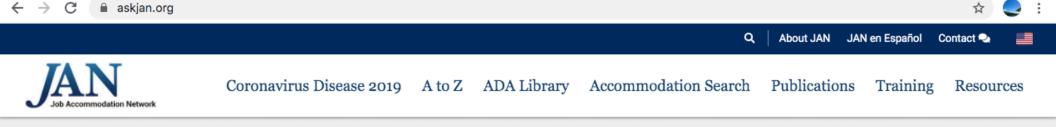
Go to bed early, read, relax, do some bed yoga, sleep soundly, and wake up refreshed!

SLEEP

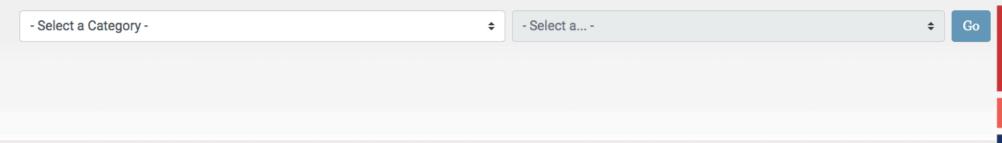
Source: https://www.destressmonday.org/make-time-self-care-monday/

## SELF-CARE IS PRODUCTIVE

### JOB ACCOMMODATION NETWORK (JAN)



#### A to Z of Disabilities and Accommodations



#### For Employers



- Private Employers
- · Federal Employers
- State & Local Governments



JAN Workplace Accommodation Toolkit

#### For Individuals



- Employees
- Job Seekers
- Entrepreneurs

#### For Others



- Rehabilitation & Medical Professionals
- Union Representatives
- · Attorneys & Legal Representatives

https://askjan.org/

Live Chat ஹ + Show Reader ◀®

# STAY HEALTHY AT HOME

- Tuesday, May 19th Step by Step: Small Changes
  That Can Lead You To a Healthier Life
  - Click here to register
- Tuesday, May 26th Let's Stick
  Together: Navigating the Web of
  Online Communications for Staff
  and Self-Advocates
  - Click here to register



# Questions?

# Comments?



# CONTACT INFORMATION

- Stay in touch: <u>ARitchey@ArcNJ.org</u>
- ▶ Phone & Fax: 732-743-8345
- twitter.com/NJSAP or @NJSAP
- Facebook: <a href="https://www.facebook.com/">https://www.facebook.com/</a>
  <a href="https://www.facebook.com/">NewJerseySAP/</a>
- Instagram: <a href="https://www.instagram.com/">https://www.instagram.com/</a>
  <a href="https://www.instagram.com/">NewJerseySAP</a>
- NJSAP Website: <a href="http://www.njselfadvocacyproject.org">http://www.njselfadvocacyproject.org</a>

## **RESOURCES FROM WEBINAR RECORDED ON MAY 12, 2020**

- ▶ The Arc of New Jersey's Training and Consultation Services "Work From Home" video: <a href="https://www.arcnj.org/programs/training-and-consultation-services/">https://www.arcnj.org/programs/training-and-consultation-services/</a>
- AskJAN.org (Job Assistance Network on Telework): <a href="https://askjan.org/topics/telework.cfm">https://askjan.org/topics/telework.cfm</a>
- ▶ BBC: <a href="https://www.bbc.com/worklife/article/20200417-top-working-from-home-tips-from-around-the-world">https://www.bbc.com/worklife/article/20200417-top-working-from-home-tips-from-around-the-world</a>
  - https://www.bbc.com/worklife/article/20200428-the-zoom-social-etiquette-guide
  - https://www.bbc.com/worklife/article/20200407-zoom-five-tips-to-look-your-best-on-video-calls
  - https://www.bbc.com/worklife/article/20200331-how-to-eat-a-healthy-diet-when-work-from-home-coronavirus
- ▶ Remote Work Success Kit: <a href="https://go.intermedia.net/remote/">https://go.intermedia.net/remote/</a>
- > CNN, Work from home dress code: https://www.cnn.com/2020/03/23/business/coronavirus-work-from-home-casual-dress-code-trnd/index.html
- ▶ University of Pennsylvania, Authentic Happiness: https://www.authentichappiness.sas.upenn.edu/learn
- mindful.org,
  - Feeling overwhelmed? Remember RAIN: https://www.mindful.org/tara-brach-rain-mindfulness-practice/
  - > Zoom exhaustion is real. Here are six ways to find balance and stay connected: <a href="https://www.mindful.org/zoom-exhaustion-is-real-here-are-six-ways-to-find-balance-and-stay-connected/">https://www.mindful.org/zoom-exhaustion-is-real-here-are-six-ways-to-find-balance-and-stay-connected/</a>
- ▶ Apple's Accessibility page on YouTube: <a href="https://www.youtube.com/playlist?list=PLII2EzNYri0cLtSIZowttih25VnSvWITu">https://www.youtube.com/playlist?list=PLII2EzNYri0cLtSIZowttih25VnSvWITu</a>
- ▶ lifehacker.com, Calendar apps: https://lifehacker.com/use-this-cheat-sheet-to-choose-the-best-calendar-app-fo-1785984391
- ▶ <u>lifehack.org</u>, How to be on time every time: <a href="https://www.lifehack.org/articles/featured/how-to-be-on-time-every-time.html">https://www.lifehack.org/articles/featured/how-to-be-on-time-every-time.html</a>
- Google.com
  - ▶ Calendar privacy tips: https://support.google.com/calendar/answer/34580?co=GENIE.Platform%3DDesktop&hl=en
  - Creating and sharing a calendar event: <a href="https://support.google.com/calendar/answer/37161?co=GENIE.Platform%3DDesktop&hl=en">https://support.google.com/calendar/answer/37161?co=GENIE.Platform%3DDesktop&hl=en</a>
- WorkplaceInitiative.org, Accessible work from home tools...during the coronavirus pandemic: <a href="https://workplaceinitiative.org/accessible-work-from-home-tools-coronavirus-outbreak">https://workplaceinitiative.org/accessible-work-from-home-tools-coronavirus-outbreak</a>

#### HTTPS://WWW.ARCNJ.ORG/PROGRAMS/NJSAP/WEBINARS.HTML