



Dear Colleague,

Although the Social Security offices are closed to the public during the COVID-19 pandemic, there is an easy way to speak to a representative from the local SSA office. Please see the **Social Security Office Locator** information below, which explains three ways to obtain information from Social Security during the COVID-19 pandemic:

Social Security
The Official Website of the U.S. Social Security Administration

Social Security Office Locator

We are OPEN to receive your calls

On Tuesday, March 17, 2020, we suspended face-to-face service to the public in our field offices and hearings offices nationwide until further notice. However, we are still able to provide critical services via phone, fax and online.

Find the Office for this ZIP Code.

ZIP:

[Zip Code Look Up](#)
[Services Outside the United States](#)

Using our online services, you can:

- Apply for most types of benefits
- Estimate your future benefits
- Do so much more

To learn more, visit [What You Can Do Online](#).

National 800 Number
Toll-Free: 1-800-772-1213

[Privacy Policy](#) | [Website Policies & Other Important Information](#) | [About Us](#) | [Site Map](#) | [FAQs](#)

1. You can enter your personal zip code into the Zip code lookup box, and click "locate". The address of the local Social Security office will appear along with the phone number for that office. This is the link to use to access the look-up feature. <https://secure.ssa.gov/ICON/main.jsp>

2. You can click on the "What you can do online" link <https://secure.ssa.gov/ICON/main.jsp> to access Social Security information online.

3. You can call the national 800 number: 1.800.772.1213. Please note that there may be a very long wait to speak to a representative at the national Social Security call center phone number. I have heard from families who used the look-up feature explained in #1 above, and they were able to speak with a Social Security representative without a very long wait.

This is one of many emails that The Arc of New Jersey is distributing in an effort to help individuals with I/DD, their families, and staff to be safe and healthy throughout the COVID-19 pandemic. To see other emails that The Arc of New Jersey has distributed on this topic, please go to <https://www.arcnj.org/information/covid-19-updates-information.html>

Thank you.
Bev

Beverly Roberts
Director, Mainstreaming Medical Care
The Arc of New Jersey
985 Livingston Avenue
North Brunswick, NJ 08902
Direct line and fax: 732.246.2567

